GERMANY FUEL RATION CARD – VIDEO TRAINING MODULE 3

RECEIVING & ACTIVATING NEW VEHICLES FUEL RATION CARDS

NEW PERMANENT CHANGE OF STATION ARRIVALS GAIN AUTHORIZATION TO RECEIVE A FUEL RATION CARD DURING THE VEHICLE REGISTRATION PROCESS. THE REGISTRATION PROCESS GIVES YOU THE OPPORTUNITY TO INCLUDE UP TO FIVE ELIGIBLE DRIVERS ON THE REGISTRATION, MAKING SURE TO INCLUDE DIFFERENT I-D NUMBERS FOR EACH DRIVER. THIS IS TYPICALLY THEIR SOCIAL SECURITY NUMBER, BUT SPONSORS MAY ALSO USE PASSPORT NUMBERS WHEN A SOCIAL SECURITY NUMBER IS NOT AVAILABLE.

THE USAREUR REGISTRY AND THE FUEL RATION CARD SYSTEM ARE SECURE ENOUGH TO ALLOW USE OF THE SOCIAL SECURITY NUMBER AS THE DRIVER ID. ALL FUNCTIONS FOR INDIVIDUAL FUEL RATION CARD ACCOUNTS ARE FOUND ON THE AAFES WEBSITE AND REQUIRE THE USER'S SOCIAL SECURITY NUMBER DURING THE LOG-ON PROCESS.

AFTER RECEIVING THEIR VEHICLE REGISTRATION CERTIFICATE AND THEIR FUEL RATION CARD AUTHORIZATION CERTIFICATE FROM THE FIELD REGISTRY STATION, THE VEHICLE SPONSOR MAY PROCEED TO THEIR NEAREST AAFES FUEL RATION CARD ISSUE AND ACTIVATION SITE FOR CARD CREATION AND ACTIVATION.

TO CREATE A NEW FUEL RATION CARD, THE VEHICLE SPONSOR GOES TO THE FUEL RATION CARD ISSUE SITE. FOR MORE INFORMATION ON LOCATIONS OF

FUEL RATION CARD ISSUE AND ACTIVATION SITES, GO TO THE IMCOM EUROPE REGION WEB SITE AT WWW.IMCOM-EUROPE.ARMY.MIL.

AT THE AAFES FUEL RATION CARD ISSUE SITE, THE VEHICLE SPONSOR SHOWS THEIR ID CARD AND NEW REGISTRATION CERTIFICATE TO THE AAFES ASSOCIATE. THE AAFES ASSOCIATE CHECKS THE SPONSOR'S ID CARD AND VEHICLE REGISTRATION CERTIFICATE FOR THE SPONSOR'S (OR DESIGNATED SECONDARY DRIVER) NAME. THE AAFES ASSOCIATE ALSO VALIDATES THAT THE PLATE NUMBER ON THE REGISTRATION CERTIFICATE MATCHES WITH THE NUMBER ON THE NEW FUEL RATION CARD.

THE VEHICLE SPONSOR, THEIR SPOUSE AS SHOWN IN THE "OWNER'S" BOX ON THE VEHICLE REGISTRATION CERTIFICATE, OR THE SPONSOR'S DESIGNATED REPRESENTATIVE SIGNS THE TERMS AND AGREEMENT FORM. THEIR SIGNATURE INDICATES THEY ARE AWARE OF RISKS FROM INCORRECT USE OF FUEL RATION CARDS, AND AGREE TO ALLOW AAFES AND/OR ESSO PERSONNEL TO RETAIN THE FUEL RATION CARD ON ALL TRANSACTIONS WHERE THE RATION CONTROL SYSTEM RESPONDS WITH "CUSTOMS BLOCK". A POWER OF ATTORNEY IS REQUIRED FOR THE DESIGNATED REPRESENTATIVE TO SIGN THE TERMS AND AGREEMENT FORM.

THE AAFES ASSOCIATE CREATES A NEW FUEL RATION CARD ON THE SPOT, BASED ON INFORMATION FROM THE VEHICLE REGISTRATION CERTIFICATE. TIME NEEDED FOR CREATING A NEW FUEL RATION CARD IS NORMALLY LESS THAN 5 MINUTES.

AFTER CREATING THE CARD AND VALIDATING THAT ALL DATA ON THE CARD IS CORRECT, THE AAFES ASSOCIATE SCANS THE FUEL RATION CARD AND ENTERS THE PIN, OR GENERIC PERSONAL IDENTIFICATION NUMBER, THEN

TURNS THE PIN PAD TO THE VEHICLE SPONSOR AND THE SPONSOR ENTERS THEIR PIN. THE VEHICLE SPONSOR ENTERS THEIR PIN A SECOND TIME TO CONFIRM ACCURACY. THIS PIN WILL BE REQUIRED FOR ALL FUEL RATION CARD TRANSACTIONS AT ESSO STATIONS. TO CLOSE OUT THE ACTIVATION PROCESS, THE AAFES ASSOCIATE RETURNS ALL DOCUMENTS AND CARDS TO THE SPONSOR.