GERMANY FUEL RATION CARD – VIDEO TRAINING MODULE 6

USING THE FUEL RATION CARD AT AN AAFES STATION

AT BOTH AAFES AND ESSO STATIONS, ALL FUEL RATION CARD TRANSACTIONS TAKE PLACE AT THE CASHIER AFTER THE CUSTOMER PUMPS FUEL INTO THEIR VEHICLE.

THIS IS NOT A "PAY AT THE PUMP" CARD.

THE FUEL RATION CARD MAY ONLY BE USED FOR BUYING FUEL AND MAY NOT BE USED TO BUY ANYTHING OTHER THAN FUEL AT AAFES AND ESSO STATIONS IN GERMANY.

BEFORE PUMPING FUEL, DRIVERS SHOULD ALWAYS KNOW THE AMOUNT OF FUEL RATION AVAILABLE FOR THE SPECIFIC VEHICLE THAT THEY ARE FUELING.

THE DRIVER SHOULD NEVER PUMP MORE FUEL THAN THE REMAINING VEHICLE RATION WOULD COVER.

IN ADDITION, BEFORE PUMPING FUEL INTO THE VEHICLE, THE DRIVER SHOULD KNOW THE CASH BALANCE AVAILABLE WITHIN THE FUEL RATION CARD ACCOUNT.

AT AAFES STATIONS, THE FUEL RATION CARD SYSTEM WILL FLAG AND REPORT ALL TRANSACTIONS THAT EXCEED RATION AS POTENTIAL CUSTOMS VIOLATIONS.

AFTER PUMPING FUEL INTO THEIR VEHICLE, THE CUSTOMER TAKES THEIR FUEL RATION CARD ALONG WITH THEIR VEHICLE REGISTRATION CERTIFICATE AND U.S. FORCES ID CARD INTO THE GAS STATION CASHIER.

ONCE AAFES STATION CUSTOMERS VERIFY THE LITERS ON THE SIGNATURE CAPTURE DEVICE, THEY ARE ASKED IF PAYMENT SHOULD BE MADE FROM THE PRE-PAID CASH BALANCE. IF NOT, THE CUSTOMER CAN SELECT TO PAY BY CASH, MILITARY STAR CARD, DEBIT CARD, OR CREDIT CARD.

AAFES STATION CUSTOMERS AUTHORIZE THE TRANSACTION WITH THEIR ELECTRONIC SIGNATURE.

THE CASHIER COMPARES SIGNATURES AND NAMES BETWEEN THE VEHICLE REGISTRATION CERTIFICATE, THE BACK SIDE OF THE FUEL RATION CARD, AND THE ELECTRONIC SIGNATURE.

THE CUSTOMER'S RECEIPT SHOWS THE AMOUNT OF FUEL PURCHASED, THE AMOUNT IN DOLLARS PAID FOR THE FUEL, THE REMAINING RATION BALANCE, AND THE REMAINING CASH BALANCE IN THE FUEL RATION CARD ACCOUNT.

ALL FUEL RATION CARD USERS ARE STRONGLY ENCOURAGED TO KEEP TRACK OF THEIR RECEIPTS TO MAKE SURE THEY NEVER EXCEED THEIR FUEL RATION CARD BALANCE.